



## MEDICAL SERVICES

### IMPORTANT!

Medical assistance is provided to foreign citizens only if there is a health insurance policy. All international students are required to purchase a health insurance policy **within 15 days** from their date of arrival to Russia.

You need to purchase a health insurance policy

**Office of Staff and Student Benefits**  
Room 326k, 20 Myasnitskaya Street

Tel.: +7 (495) 621 70 78  
(9:30am – 6pm)

E-mail: [szhukova@hse.ru](mailto:szhukova@hse.ru)  
[www.hse.ru/en/medical/ins/](http://www.hse.ru/en/medical/ins/)

You need medical assistance

**Universal emergency telephone number**

**Tel.: 112**  
(operates 24/7)

You need a first-aid kit in a HSE building

**HSE First Aid Posts**



You need psychological support

**Centre for Psychological Counselling**  
Room 1004 – 1006,  
7 Vavilova Street

Tel.: 8-800-250-0433 (operates 24/7)  
E-mail: [cpkhse@hse.ru](mailto:cpkhse@hse.ru)  
[www.hse.ru/en/cpc/](http://www.hse.ru/en/cpc/)



## SAFETY ISSUES

You need to contact emergency services

**Universal emergency telephone number**

**Tel.: 112**  
(operates 24/7)

You were detained/arrested by a police officer

**International Student Support Centre**

Room D626, Building D,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, \*27661  
(10am – 7pm)

Tel.: +7 (985) 040 13 55  
(operates 24/7)

E-mail: [istudents.support@hse.ru](mailto:istudents.support@hse.ru)  
[www.hse.ru/en/issc/](http://www.hse.ru/en/issc/)

You need to inform about an accident in an HSE buildings

**HSE Security Guard Posts**



**International Student Support**

[istudents.hse.ru/en/](http://istudents.hse.ru/en/)



NATIONAL RESEARCH  
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# HSE USEFUL CONTACTS





## VISA AND REGISTRATION

### Important!

Foreign citizens are responsible for violation of the immigration regulations

You need to apply for or extend a visa

**Visa and Registration Centre**  
Room D005/D006, Building D,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 531 00 63  
(10am – 7pm)

E-mail: [visa-registration@hse.ru](mailto:visa-registration@hse.ru)  
[visa.hse.ru/en/](http://visa.hse.ru/en/)

Your visa or registration is expired

You need to get or extend registration

**Passport specialist**  
[www.hse.ru/en/dormitory/visa.hse.ru/en/admreg/visa.hse.ru/en/extenreg/](http://www.hse.ru/en/dormitory/visa.hse.ru/en/admreg/visa.hse.ru/en/extenreg/)  
or your apartment owner

You have problems with crossing a border (on your first arrival to Russian Federation)

**International Admissions Office**  
Room D623, Building D, 11 Pokrovsky Boulevard

Tel.: + 7 (495) 531 00 59  
(9:30am – 6pm)

WhatsApp: +7 (916) 311 8521  
E-mail: [inter@hse.ru](mailto:inter@hse.ru)  
[admissions.hse.ru/en/](http://admissions.hse.ru/en/)

You lost (or seriously damaged) your documents: passport, registration or migration card

**International Student Support Centre**  
Room D626, Building D, 11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, \*27661  
(10am – 7pm)

Tel.: +7 (985) 040 13 55  
(operates 24/7)

E-mail: [istudents.support@hse.ru](mailto:istudents.support@hse.ru)  
[www.hse.ru/en/issc/](http://www.hse.ru/en/issc/)



## OTHER QUESTIONS

Questions about dormitories

**Office for Dormitory, Guesthouse and Recreation Centre Management**  
Room 200, 50/1  
Bolshaya Pereyaslavskaya Street

Tel.: +7(495) 680-5251, \*4747  
Tel.: +7(495) 772-9590, \*12635  
(9.30am – 6pm)

E-mail: [zaselenie@hse.ru](mailto:zaselenie@hse.ru)  
[www.hse.ru/dormoffice/](http://www.hse.ru/dormoffice/)

Questions about your Student ID

**Study Office**



Questions about your Electronic ID Badge

**Security and Operations Office**  
Room 4110, 26 Shabolovka Street  
Room 114, 3 Bolshoy Trekhsvyatitel'skiy Pereulok

Tel.: +7 (495) 772 95 90, \*11032  
(10am – 7pm)

[www.hse.ru/org/hse/aup/security/ubr](http://www.hse.ru/org/hse/aup/security/ubr)

To register in the HSE Library and get the library card

**HSE Library**  
Building N,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 916 89 27  
(12pm – 8pm)

[https://library.hse.ru/en/reg\\_library/](https://library.hse.ru/en/reg_library/)

Questions about your Social Transport Card

**Office of Staff and Student Benefits**  
Room 326к 20 Myasnitskaya Street

Tel.: +7 (495) 621 77 82, \*23331  
(9:30am – 6pm)

E-mail: [ivvlasova@hse.ru](mailto:ivvlasova@hse.ru)  
[benefits.hse.ru/en/transport/](http://benefits.hse.ru/en/transport/)

Questions about scholarships

**Centre for Scholarships and Charitable Programmes**  
Room L105, Building L,

Tel.: +7 (495) 772 95 90, \*27609,  
(10am – 7pm)

E-mail: [scholarship@hse.ru](mailto:scholarship@hse.ru)  
[www.hse.ru/en/scholarships/](http://www.hse.ru/en/scholarships/)

Questions about your Scholarship Bank Card

**Accounting Office**  
Room 422k,  
3A Krivokolenny Pereulok

Tel.: +7 (495) 772 95 90, \*11576  
(9.30am – 6pm)

E-mail: [std@hse.ru](mailto:std@hse.ru)  
[hse.ru/org/hse/aup/ubu/scholarshipubu](http://hse.ru/org/hse/aup/ubu/scholarshipubu)

Questions about job opportunities

**Career Development Centre**  
Room L102, Building L,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, \*27711, 27710  
(10am – 7pm)

E-mail: [career@hse.ru](mailto:career@hse.ru)  
[career.hse.ru/en/](http://career.hse.ru/en/)

Questions about student clubs and activities

**Student Initiative Support Centre**

Room M407, Building M,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, \* 27623  
(10am – 7pm)

E-mail: [studsupport@hse.ru](mailto:studsupport@hse.ru)  
[studsupport.hse.ru/en/](http://studsupport.hse.ru/en/)

Questions about international exchange programs

**Centre for Student International Mobility**  
Room D605, Building D,  
11 Pokrovsky Boulevard

Tel.: +7 (495) 772 95 90, \*27742  
(9:30 – 18:30)

E-mail: [studyabroad@hse.ru](mailto:studyabroad@hse.ru),  
[international.study@hse.ru](mailto:international.study@hse.ru)  
[studyabroad.hse.ru/en/](http://studyabroad.hse.ru/en/)