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He is also a Fellow of the American Society of Actuaries (FSA) with more than 40 years of experience in the United States and overseas. He works in the Bank's Eastern Europe and Central Asia (ECA) region in Washington DC and is responsible for managing the World Bank's engagement on social protection issues in multiple countries in Eastern Europe, the former Soviet Union and Southeast Asia.

Mitch's primary focus is advising on the design, financing and administration of national pension systems, national health insurance programs and civil service pension schemes, including the development of actuarial models. Other areas of work include private pension systems, social safety nets, pension and insurance regulatory agency development and training and actuarial profession development. Mitch also has extensive experience with life insurance company product development, finances and operations.